



Volunteering in Parks – Ella Hogg Volunteer Coordinator Update

Volunteer group pledge



Park Group and Parks Service Pledge:

Introduction

Bristol City Council Parks Service recognises the positive value of 'Park Groups' to our parks* and their users. This value is at its greatest when both parties are committed to a constructive, cooperative working relationship.

This pledge is to capture the positive intention of both parties and help ensure the management and development of the park is supported by both parties in order to do the best for the local community. It is not intended as a legal document or contract.

Bristol City Council's Parks Service agrees to:

1. engage with the Park Group with a positive and cooperative attitude
2. respond to Park Group enquiries in a timely fashion and in line with Council Customer Care Standards
3. publicly support the Park Group and the agreed joint management of the park when in dialogue with other individuals or organisations
4. include the Park Group in the long-term planning process to ensure that they are aware of the goals and direction of development for the site
5. consider Park Group ideas for improvements in the management of the site, including the provision of additional facilities or activities, and to work with the Group to develop and progress these where appropriate. When ideas cannot be progressed the Parks Service will explain the reasoning and explore alternative ideas or solutions with the Group.
6. recognize and act upon its duty of care to the volunteers working on its sites as well as other members of the public
7. meet with the Park Group at least once per year, either on site or at a regular meeting
8. provide name and email address of the primary contacts in the Parks Service (see end of this document)
9. keep Park groups informed of action on the site which may affect the Park activities
10. offer guidance and advice in running a Park Group where possible and when requested

*Parks' here refer to the land managed by Bristol City Council's Parks and Green Spaces Service. It does not relate to land managed by the Council's Housing, Docks or Transport services

Working document

Not compulsory

www.bristolparksforum.org.uk/BCCParksFriendsGroupPledge.pdf

H&S Training

Upcoming dates:

- Saturday 29th February at The Ardagh, Horfield
- Friday 27th March at the Elmgrove Centre, Redland
- TBC – April in Bedminster/BS3
- TBC – May in Stockwood/BS14

Staff Training

working with volunteers workshops

- Over 70 Staff trained across the city
- Confidence levels increased
- Positive feelings about working with volunteers increased
- Individuals came forward to get involved
- Future training planned to continue building staff capacity and confidence



Results cont.

- New volunteer groups being supported
- 4 large sessions (+/- 15-20 vols) led over Student Volunteering Week
- Staff suggesting activities for new/corporate groups





**One Tree
Per Child
Bristol**

Upcoming Events

- National Volunteers Week 1st – 7th June
- Refugee Week 15th – 21st June

What can we do to celebrate and make everyone welcome in our parks?



Different pasts, shared future

